

Messenger platform evolution

APR 2017

Discovery and Chat Extensions

JUL 2017

Handover Protocol and Built-in NLP

NOV 2017

Customer Chat and Media Template

FEB 2018

New Quick Replies and Messaging Insights

APR 2019

Appointment Booking Functionality in Beta

Messenger by the numbers

More than

1.3 billion

people use Messenger each month

20 billion

messages sent between people and businesses on Messenger each month

40 million

monthly active businesses on Messenger

410 million

users use video chat on Messenger monthly

40%

year over year growth in the amount of time spent in video chat on Messenger 17 billion

Approximately

developers on

the platform

300,000

photos shared in Messenger each month

300,000

active bots on Messenger

Messenger is the second **most popular** iOS app of all time, behind Facebook*





MARCH 2019 OCT 2018 APR 2018 MAR 2018

Dark Mode The New Messenger

360 Degree Photos & HD Video Messenger Lite Video Chat

